



THE FUN NEVER STOPS GRASSROOTS INCENTIVE PROGRAM
KIGO FOOTWEAR PRO DEAL INFORMATION

The kigo footwear Pro Deal Program is designed to provide outdoor and athletic professionals, and kigo footwear sales team members with an opportunity to purchase kigo shoes at a discounted price. The standard Pro Deal offering is a \$20.00 discount per pair of shoes purchased under this program via the kigofootwear.com Web site. Each pair requested is treated as a separate Pro Deal and will receive a separate single use code.

Please review our Qualifications & Terms to see if you qualify before proceeding with the request. Requests for Pro Deals should be sent to info@kigofootwear.com, and *must* include the following information:

Full Name

Profession

Title

Email

Phone

Address

Why you should receive a kigo footwear Pro Deal

How you will use your kigo footwear shoes

TERMS AND CONDITIONS

QUALIFICATIONS

kigo footwear offers this special program pricing as a courtesy to our employees and qualified professional influencers. This program is viewed as a grassroots marketing effort and as a way to thank those individuals who see value in the kigo brand. The special program pricing is confidential and should not be disclosed to anyone who has not been pre-qualified and invited to participate in the program. The product that you purchase under this program is for your personal use only, and you will receive a unique discount code that is for single use only.

kigo footwear reserves the right to limit the quantity of products or styles that may be purchased. The recipient of the Pro Deal will pay standard online shipping costs.

GROUND RULES

In order to maintain a Pro Deal program that is fair to all parties, kigo footwear asks that users follow a few basic points of program etiquette. We reserve the right to cancel outstanding orders and refuse to accept further orders, should these rules be violated.

Your kigo footwear product(s) *may not* be resold, nor may you alter or obscure any logos on the product. You are responsible for all sales, use or value-added taxes associated with the product you purchase under this program.

RETURNS/EXCHANGES

kigo footwear guarantees your total satisfaction. If you're not happy with your kigofootwear.com purchase, you may return or exchange by mail. Please try your shoes on a carpeted surface to be sure that the fit is acceptable before wearing the shoes outside. Product received through the Pro Deal program may only be returned to kigo footwear directly, and may not be returned to a kigo footwear retailer.

Online Purchase Return Details

- Returned shoes must be postmarked within 45 days of shipment.
- Shoes must be returned in original packaging.
- Shoes must be unworn.
- Shoes must be accompanied by a Return/Exchange Merchandise Authorization Form (REMA).
- kigo footwear will refund the value of your return to the payment form used for original purchase within 7-10 business days of receiving your return. Please note that depending on your credit card company, it may take an additional 2-10 business days after your credit is applied to post to your account.
- Please email customerservice@kigofootwear.com for a REMA Form and detailed instructions for your return.

Online Purchase Exchange Details

- Exchanged shoes must be postmarked within 45 days of shipment.
- Shoes must be returned in original packaging.
- Shoes must be unworn.
- Shoes must be accompanied by the kigo footwear Return/Exchange Merchandise Authorization Form (REMA).
- kigo footwear will exchange your shoes for a pair of equal value within 7-10 business days of receiving your exchange.
- Please email customerservice@kigofootwear.com for a REMA Form and detailed instructions for your return.

kigo footwear promises that every product we make will stand up to the use for which it was designed. In the event of a defect, the product should be returned to us for evaluation and will be replaced at our discretion. Rips, burns, tears, and damages due to accident, normal wear and tear, improper care, misuse or the natural breakdown of colors and materials over time are not included. We ask that any products sent for exchange be cleaned prior to sending. All returned or exchanged products require a Return/Exchange Merchandise Authorization (REMA) form. To receive an REMA form, email customerservice@kigofootwear.com. We cannot process items sent to us without a REMA form.

OTHER

In return for your Pro Deal of \$20.00 discount per pair of shoes purchased under this program via the kigofootwear.com Web site, we ask that you use your professional influence to spread the word about kigo footwear when relevant. This can be via social media (twitter: [kigofootwear](https://twitter.com/kigofootwear); Facebook: [kigo.footwear](https://www.facebook.com/kigofootwear)), through interactions within your sphere of influence or through other relevant channels. If you like your kigo footwear shoes, we simply ask that you tell others about them. Please keep in mind that we only extend pro deals to qualified professionals, and do not promise your unique deal with others who might not qualify.

Thank you from the kigo footwear team!